# **Data Sources for Use in Strategic Planning**

# **General Background Resources**

	Resource	Location
•	Websites	
	○ DEI	http://www.DEIworksite.org
	<ul><li>Major Giving Initiative (MGI)</li></ul>	http://www.majorgivingnow.org/
	<ul> <li>National Center for Media Engagement</li> </ul>	http://mediaengage.org/
	o Board Source	http://www.boardsource.org/
	<ul> <li>Affinity Group Coalition Planning Project (AGC) - Archives</li> </ul>	http://www.ptv-agc.org/archive.htm
	<ul> <li>Corporate Support Performance Initiative (CSPI)</li> </ul>	http://cspi.pbs.org/
	<ul> <li>Stations Resource Group Online</li> </ul>	http://www.srg.org
•	"Planning Tools and Provocations", AGC Planning Project report	http://www.majorgivingnow.org/downloads/pdf/AGC_Final%20Report.pdf
•	Good to Great and the Social Sector, Jim Collins	http://www.jimcollins.com

# **Station Documents to Review**: Helpful for making data-based decisions in the following areas:

#### **Environmental Trends**

- Competitive Data Information on other local media outlets
- Trend of station metrics vs. comparative metrics from other stations
- Pertinent regional and local information re: growth; demographics; business; and cultural shifts
- Changes in technology and how audience accesses content
- Changes in funding environment

### **Current Strategies and Audience**

- Community Input on needs <u>from</u> station and feedback <u>on</u> station. Gather input from community listening sessions; online surveys; input from partner organizations and donors; audience feedback; etc.
- Current mission, vision, values statements if available
- Existing station strategic and/or work plans
- Key station measurements (May vary, but these have been helpful to many stations.)
  - Membership numbers, \$
  - Revenue and Expense trends
  - O Audience #'s, Cum's
- Station website
- Other station metrics

- Program guide
- Coverage map

## Case Strategy

- Current mission, vision, values statements if available
- Recent grant applications
- Reports from previous work with consultants
- Station By-laws and other relevant governing documents

#### Content and Service Strategy

- Program guide
- Station website
- Existing station strategic and/or work plans
- Community Input on station
- Recent Annual Reports
- Recent grant applications

#### Financial Strategy

- System reports
- Station Financial statements, including Annual Financial Report

#### **Organizational Strategy**

- Station By-laws and other relevant governing documents
- Names and positions of staff members and organization chart
- Names and positions of Board members
- New Employee Handbook
- New Board Member Handbook
- Succession Plans
- Employee Training Plans

### **Brand Strategy**

- Program guide
- Station website
- Recent grant applications
- Donor or Membership Solicitation Letters
- Print and On-air Station Promotions